



Probus

SOUTH PACIFIC

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Q AND A

PROBUS SOUTH PACIFIC AND THE SECRETARIAT

PSPL is committed to providing a high standard of service to all accredited Probus Clubs and Probus club members and provide a wide range of insurance, administration, benefits and services as detailed in the Probus Club Handbook.

Q - What is the structure of Probus South Pacific Limited?

A - Probus South Pacific Limited (and its previous business structures) was established to act as the administration and service centre for the Probus organisation. PSPL's role is to serve the members of the Probus Community and to grow that community as the social club of choice for retirees in the South Pacific region.

Probus clubs and Probus club members are not members of PSPL, Probus clubs are accredited to PSPL through their constitution.

There are no shareholders and there are no dividends paid.

The Members of PSPL undertake governance training annually.

Q - Who can become a Member of PSPL and a PSPL Director?

A - Probus members are eligible to nominate for Membership of PSPL and to take a position on the PSPL Board and be actively involved in the management of the Probus organisation. Nominations are advertised annually from the area of selection.

Q - How are Members of PSPL determined?

A - Probus club members are eligible to nominate for a position on the PSPL Nominating Selection Committee, this committee is responsible to determine the suitable candidate from the nominations received to fill the vacancy from the area of selection.

Q - Who are the legal owners of the Australian Probus Trademarks and who is authorised to use these trademarks?

A - PSPL are the legal owners of the Probus name and Probus emblem Trademarks in Australia and New Zealand. Only authorised parties are able to use these trademarks under the authority of PSPL.

Accredited Probus clubs are duly authorised by PSPL.

Q - Do Probus clubs and Probus clubs members have a liability or financial obligation if PSPL became insolvent?

A - Probus clubs and Probus clubs members have no liability or financial

Quick Links

See [PSPL Mail Outs](#) for copies of letters sent by PSPL for the information of all Probus Club members.

Club Management Committees can obtain contact details of Probus clubs by visiting this page. [Directory of Probus Clubs](#)

Access a range of material which can assist you with membership development for your club. [Membership Development Tools](#)

See PSPL's latest annual report [here](#).

To access exclusive offers, visit the Probus [Member Benefits Scheme](#) page.

If you want copies of reports, accounts templates or nomination forms for office bearers, you'll find them here. [Forms and Templates](#)

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obligation if PSPL became insolvent. PSPL is in a sound financial position; its structure is its strength to ensure its sustainable future for the Probus organisation.

Q - Who do the Members of PSPL represent?

A - Members of PSPL represent the entire Probus club membership. Each Member is a Probus club member, they act in a voluntary position and act with the utmost integrity and make informed decisions based on best business principles and good governance and always in the best interest of the Probus organisation.

Q - When does PSPL set the annual capitation fee and what involvement do Probus clubs have in this decision?

A - The protocol set by PSPL is to approve the capitation fee budget in November each year; clubs are advised in December so they have sufficient time to develop their club budget for presentation and acceptance by members at their Annual General Meeting to be held on or before 31st March each year.

Q - When do Probus clubs receive the financial reports of PSPL?

A - PSPL has always published an Annual Report following the PSPL Annual General Meeting detailing the audited financial accounts. These annual reports are available in the public section of the Probus South Pacific website under PSPL Annual Reports.

Q - Who can access the secured administration section of the Probus website?

A - All Probus club secretaries and Management Committees are authorised to access the secured administration section of the Probus website and have been provided with their clubs' access codes. Should your club have difficulties please contact PSPL for this information.

From December 2015, all Probus Club Members have access to the secured administration section of the Probus website, Probus Club members can access this section with their membership number as the username and password.

Q - Will Probus clubs continue to receive the Active Retirees NZ magazine complimentary?

A - Accredited Probus clubs will continue to receive complimentary copies of Active Retirees NZ magazine.

Q - How much does it cost to receive insurance cover, annual directory, President Kit, Probus Club Handbook, Probus club membership cards and promotional material?

A - The costs to receive these resources forms part of the annual capitation fee paid to PSPL. Only accredited financial Probus clubs are eligible to receive these resources.

Q - Does PSPL breach the Australia or New Zealand Privacy Act by seeking the names of Probus club members and their personal contact details?

A - No PSPL confirms that it does not breach the Australian or New Zealand Privacy Act. PSPL has detailed the requirement for each Probus club to annually provide PSPL with a list of all financial Probus club members. The minimum

requirement is to provide the given name and surname. Should individual Probus club members wish to be contacted by PSPL to be invited to participate in Probus Focus Groups or Probus Surveys they need to provide PSPL with further information.

PSPL maintains the Probus Membership Database under strict guidelines of security and meet the requirements under the Privacy Act.

Q - How does a Probus club retain its accreditation with PSPL?

A - To remain an accredited Probus club, simply pay your annual capitation fees by 30th April each year and continue to comply with the provisions of the Standard Probus Club Constitution dated February 2013.

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